

PRIVACY POLICY

Kuwait Petroleum (Belgium) N.V. ("**KPB**" or "**we**" or "**us**") is committed to safeguarding the privacy and the personal data gathered from website visitors, customers, and other individuals ("**you**") in the context of our business activities on this web page in our function as controller.

Protecting the security and privacy of your personal data is important to KPB. In the way we conduct our business, we will handle your personal data with care and comply with the applicable rules regarding privacy and data protection. Please read this Privacy Policy to find out more about the manner in which we collect and process your personal data.

In the policy below, we will outline:

- What personal data we collect;
- Which legal basis we rely on for processing your personal data;
- For what purposes may we use your personal data;
- With whom we may share your personal data;
- How long we store your personal data;
- The rights you have in relation to your personal data;
- Where you can ask questions and make remarks.

1. What personal data do we collect?

Through this web page, we will in principle not collect any information relating to you ('personal data'), unless you voluntarily choose to provide it to us when you activate your Q8 electric card. If you do not want your personal data collected, please do not submit it to us.

Through this web page we may collect the following personal data:

- E-mail address
- Card number of your Q8 electric card
- Your preferred language on this web page
- Your location as a result of one of the cookies we use (see below)

2. On which legal basis do we rely for the processing of your personal data

Your personal data will be processed when:

- You have provided us a freely given, specific, informed and unambiguous consent to process your personal data.
- We need to process your personal data for providing you with the services you ordered.
- The processing is necessary for fulfilling our legitimate interests, in particular: the economic, commercial and financial interests, business continuity, security and confidentiality of customer information and products and the security of digital and physical infrastructure.
- The processing is necessary to comply with legal obligations resting on KPB as a result of any legislation.

3. For what purposes do we use your personal data?

We will use your personal data for the following purposes as listed below:

- **Activating your Q8 electric card;** In order for you to be able to use your Q8 electric card, you will have to activate the card once through this web page.

4. With whom may we share your personal data?

Other third parties

Your personal data may be shared for the above mentioned purpose with software suppliers who manage and support the web page on our behalf.

5. How long do we store your personal data?

Your personal data will be retained as long as necessary to achieve the purpose for which it was collected.

For the above-mentioned purpose, the personal data are in principle not stored. These have to be entered once on the web page to activate the Q8 electric card. After ending the session (when you close your browser), all personal data are deleted. Only the card number is stored until you have finally activated the card.

6. What rights do you have in relation to your personal data?

Under the data protection legislation you have, under certain conditions, the right to access your personal data as well as the right to rectify, complete and/or erase incorrect data. If you want to exercise one or more of these rights, please notify us via the following e-mail address: privacy@q8.com. We will then make a reasonable effort to take the following appropriate actions:

- Provide you with a copy of the data that you have provided us;
- Update any inaccuracies in the data we hold;
- Delete any data for which we no longer have a lawful ground to process.

To facilitate our efforts to meet your request, it would be helpful if you could let us know the context in which you provided your personal data

Furthermore, where processing is based on consent and in relation to any direct marketing, you have the right to oppose to the processing of your personal data by withdrawing your consent. You can also require us to restrict the processing of personal data whilst a complaint is being investigated. You also have the right to object to any processing, including profiling, based on the legitimate interests' ground, unless our reasons for undertaking that processing outweigh any disadvantage to your data protection rights. Furthermore, you can oppose to the handling of your Personal data with respect to direct-marketing and restrict the processing of personal data whilst a complaint is investigated in certain situations. Within the limits of the law you also have the right to transmit those data to another organisation (data portability).

Your exercise of these rights is subject to certain exemptions to safeguard the public interest (e.g. the prevention or detection of fraud). If you exercise any of these rights, we will check your claim and respond in most cases within a month.

If you are dissatisfied with our use of your data or our response to any exercise of these rights, you have the right to file a complaint with your supervisory authority.

7. Cookies

When you visit this web page, we may store cookies and other automated means of data collection after you have given consent. Note that for essential or functional cookies prior consent is not required.

A cookie is a small text file that is placed on the browser of the hard drive of your computer (or similar device) by the websites that you visit. Cookies can automatically recognize you the next time you visit, and they can allow us to tailor a website to better match your interests or to save your password so that you do not have to re-enter it each time. If you choose not to be recognized, please refer to your Internet browser to erase cookies from your computer hard drive, block all cookies, or receive a warning before a cookie is stored.

On this web page we only use **essential cookies**. These cookies are necessary to use the web page (and/or certain functions you request). Because they are technically necessary, these cookies are subject to an information obligation only and are placed as soon as you use the web page.

The cookies in question are the following:

Name of cookie	Name of party placing cookie	First-party cookie/ third-party cookie	Purpose of cookie	Type of cookie (Session cookie or persistent cookie) and expiration date	Storage period for data collected via the cookie
COOKIE_CONFIRM	KPB	First-party cookie	Store whether the user confirmed that they were informed about the use of essential cookies	Session cookie; Expires as soon as the browser is closed	Only during the user's active browser session.
Next-Locale	KPB	First-party cookie	Capturing the user's preferred language or location	Session cookie; Expires as soon as the browser is closed	Only during the user's active browser session.

8. Modifications

We reserve the right to amend this policy, if necessary, for example to comply with legislative changes, regulatory changes, new practices and procedures, or requirements imposed by the supervisory authority. The most recent version is always available via this link. The date on which this text was last

modified can be found at the bottom of this document. We ensure we will inform you of important policy changes.

9. Where can you ask questions and make remarks?

If you have any questions or if you like to have more information, you can send an e-mail to privacy@q8.com.

You can also send a letter to the following address:

Kuwait Petroleum (Belgium) N.V.

Attn. of Data Protection Officer

Desguinlei 100 - 8

2018 Antwerp

This privacy policy applies to the web page <https://activate.q8electric.be>, operated by Kuwait Petroleum (Belgium) N.V. and was last modified on 11 December 2024.